

Alternatives to Admission - Wythenshawe ED (Manchester Community)

Manchester Community Response (MCR)

Crisis Response

(Admission Avoidance)

Provides urgent assessment & support at home for up to 72 hours. Integrated health & social care team of ACP's, nurses, physio's, OT's, pharmacists, social workers and HCA's. Manchester GP Registered patients only.

Open 8.30am-10pm, 7 days
Last assessment - 8.30pm

Community IV

(Manchester & Trafford)

Provides IV therapy & sub cut fluids in patients own homes or a community clinic instead of hospital. Team consists of nurses, ACP's & infection prevention specialists. Manchester & Trafford GP Registered patients.

Open 8am-10pm, 7 days.
Last assessment - 5.30pm

Intermediate Care

(Front Door Step Up)

Referrals from ED are via Crisis Response

Care Navigators

(Manchester & Trafford)

Patients who are socially isolated/lonely, at risk of re-admission, causing you worry, poorly connected in their community, suitable for non clinical follow up. Enhance connections across health, social care, mental health, housing & VCSE organisations.

Open Mon-Fri, 9am-5pm

South Manchester Community Health

Community Nursing & Treatment Room

(Night Nursing Team – 07392 196 158)

Community Physio/OT/Falls (ICRS)

Open 8.30am-4.30pm, M-F

Community Palliative Care (Macmillan)

Open 8am-7pm, 7 days

Day Hospital Rapid Access / Falls Clinics

0161 217 4250
Liaise with the OPAL team for further info

Podiatry

Open 8.30am-4.30pm, M-F
0161 21 2038
mft.southmanchester.podiatry@nhs.net

Community Respiratory (COPD)

Open 8am-6pm, 7 days
Refer via switch 0161 998 7070

Bladder & Bowel Service

Open 8.30am-4.30pm, M-F
0161 946 9426
mft.bladderbowelteam@nhs.net

Tissue Viability Nursing (TVN)

Open 8.30am-4.30pm, M-F
0161 946 9424

Children's Community Nursing

Open 8am-8pm, 7 days
0161 248 8501

Check patient's GP area on reverse & make a verbal referral

North GP – 0161 667 3292
Central GP – 0161 529 6220
South GP – 0300 303 9650

North GP – 07816 142 396
Central, South & Trafford GP – 0300 303 9650

Refer Via South Single Point of Access (SPA) on
0300 303 9650 (Open 8am-10pm, 7 days)

Urgent Eyecare Service

Urgent eyecare at optician practices. Patient can find a practice and self refer at primaryeyecare.co.uk *Eyesight threatening conditions – refer to MREH eye emergency department.

Mental Health

In hours the South Manchester CMHT contact numbers are:
North Mersey Team (Kingsley House): 0161 271 0291
South Mersey Team (Brian Hore Unit) : 0161 271 0289
Website link for crisis care (which can advise known and unknown service users/what to do) www.gmmh.nhs.uk/crisis-care
Urgent out of hours referrals to GMMH gateway: 0800 953 0285

Voluntary Community Social Enterprise (VCSE)

Manchester Care & Repair

(Home from Hospital)

Discharge follow up phone call (60 years old+), handyperson service, grab rails, handrails, key safes, minor/major repairs, energy advice, signposting, help with housing options, equipment. Manchester residents only.

Open 9am-4pm, M-F. 0161 872 5500
mail@careandrepair-manchester.org.uk

If you require support/information on other community areas please liaise with the Acute Hub Discharge Team (Bleep 3072) or the OPAL front door team (Bleeps 2134/2478/2526)



North Manchester GP

Avenue Medical
 Beacon Medical
 Brookdale Surgery
 Charlestown
 Cheetham Medical Centre
 City Health Centre
 Collegiate Medical Centre
 Conran Medical Centre
 Cornerstones Medical Centre
 Dam Head Medical Centre
 Dr Mazhari & Partners
 Dr Mokashi & Partners
 Droylsden Road Practice
 Eastlands Medical Centre
 Fernclough Surgery
 Five Oaks Medical Practice
 Florence House Surgery
 Hazeldene Medical Centre
 Jolly Medical Centre
 Lime Square Medical Practice
 Neville Family Practice
 New Islington
 Newton Health Medical Centre
 Park View Medical Centre
 Queens Medical Centre
 Simpson Medical Practice
 Singh Medical Practice
 St George's Medical Centre
 Urban Village Medical Centre
 Valentine Medical Centre
 Victoria Mill Medical Centre
 Wellfield Medical Centre
 Whitley Road Medical Centre
 Willowbank Surgery

Central Manchester GP

Ailsa Craig Medical Practice
 Arch Medical Practice
 Ashcroft Surgery
 Ashville Surgery
 Chorlton Family Practice
 Corkland Road Medical Practice
 Combrook Medical Practice
 Dickenson Road Medical
 Fallowfield Medical Centre
 Gorton Medical Centre
 Hawthorn Medical Centre
 Levenshulme Health Centre
 Longsight Health Centre
 Manchester Medical
 Mount Road Surgery
 New Bank Surgery
 Parkside Surgery
 Princess Road Surgery
 Robert Derbyshire Practice
 Surrey Lodge Group Practice
 The Alexandra Practice
 The Docs Surgery
 The Range Medical Centre
 The Vallance Centre
 The Whitswood Practice
 The Wilbraham Surgery
 West Gorton Medical Centre
 West Point Surgery
 Wilmslow Road Medical

South Manchester GP

Al-Shifa Medical Centre
 Barlow Medical Centre
 Benchill Medical Practice
 Bodey Medical Centre
 Borchardt Medical Centre
 Bowland Road Practice
 Brooklands Medical Centre
 Burnage Health Centre
 Cornishway Medical Practice
 David Medical Centre
 Didsbury Medical Centre
 Forum Health
 Kingsway Medical Centre
 Ladybarn Group Practice
 Maples Medical Centre
 Mauldeth Medical Centre
 Merseybank Surgery
 Northenden Group Practice
 Northern Moor Medical Centre
 Park Medical Practice
 Peel Hall Medical Centre
 R&K Medical Practice
 Tregenna Medical Practice
 Woodlands Medical Centre

Trafford GP

Altrincham Medical Practice
 Barrington Medical Practice
 Bodmin Road Health Centre
 Boundary House Med Centre
 Brooks Bar Medical Centre
 Conway Road Medical Practice
 Davyhulme Medical Centre
 Delamere Medical Centre
 Derbyshire Rd. South Surgery
 Family Surgery
 Firsway Health Centre
 Flixton Road Medical Centre
 Gloucester House Med Centre
 Gorse Hill Medical Centre
 Grove Medical Practice
 Limelight Health and Wellbeing
 Lostock Medical Centre
 North Trafford Group Practice
 Old Trafford Medical Practice
 Park Medical Practice
 Partington Central Surgery
 Partington Family Practice
 Primrose Surgery
 Riddings Family Practice
 Shay Lane Medical Centre
 St. Johns Medical Centre
 Timperley Health Centre
 Trafford Health Centre
 Urmston Group Practice
 Village Surgery
 Washway Road Medical Centre
 West Timperley Medical Centre

Manchester Residents

Local Authority can be identified by asking the patient who they pay their council tax to. If this is the City of Manchester then they are a Manchester resident. If they pay their council tax to another borough in Greater Manchester then they are not a Manchester resident.

MCR General Enquiries Only (do not refer patients via the below)

North Crisis Response – 07816 064 131
 Central Crisis Response – 0161 227 2452
 South Crisis Response – 07971 061 264
 North Community IV – 07816 142 396
 Central Community IV – 07794 006 193
 South/Trafford Community IV – 07866 141 966
 Care Navigators – mft.carenavigators@mft.nhs.uk
 North Intermediate Care (Crumpsall Vale) – 0161 720 2319 / 07870 906 760
 Central Intermediate Care (Gorton Parks) – 0161 230 3010 / 07812 404 426
 South Intermediate Care (Buccluech Lodge) – 0161 217 3943 / 07779 334 531

Escalations

North MCR Service Lead (Carol Kavanagh) – 07866 363 152. North MCR Clinical Lead (Jason Holland) – 07816 064 140
 Central MCR Service Lead (Karen Thomas) – 07811 806 969. Central MCR Clinical Lead (Lisa Cottrell) – 07875 468 188
 South MCR Service Lead (Vicky Isaac) – 07977 986 164. South MCR Clinical Lead (Brian Nicol) – 07773 215 178
 South Community Flow & Care Navigation Lead (Mike Channon) – 07341 733 799
 MLCO Control Room – control.room@manchester.gov.uk, 0161 234 5629
 Wythenshawe Hospital Control Room – 0161 291 6567